



ALL INDIA COUNCIL FOR TECHNICAL EDUCATION

Nelson Mandela Marg, Vasant Kunj, New Delhi-110070

PRESS RELEASE: 15 Dec 2021

Headline: Centralized Support System for stakeholders launched by AICTE

Sub headline 1: AICTE's Centralised Support system to facilitate ease of doing business.

Sub headline 2: Centralised support inaugurated by Prof Anil D Sahasrabudhe, Chairman, AICTE. Portal to handle grievance, queries & suggestions from stakeholders.

New Delhi. The AICTE Centralized Support System (CSS) was Launched by Professor Anil D. Sahasrabudhe, Chairman, AICTE during a webinar held on 15 Dec 2021. The portal has been designed to facilitate stakeholders in submitting their grievance, queries and give suggestions.

The event was blessed with the presence of several eminent personalities which included Professor M.P. Poonia, Vice-Chairman, AICTE, and Professor Rajive Kumar, Member Secretary, AICTE. During the launch webinar, Dr. Ravindra Kumar, Advisor, AICTE, demonstrated the AICTE Centralized Support System and explained the features that would benefit all the stakeholders. He demonstrated the live CSS Portal with the help of Mr. Dheeraj Mittal, Software Developer, AICTE.

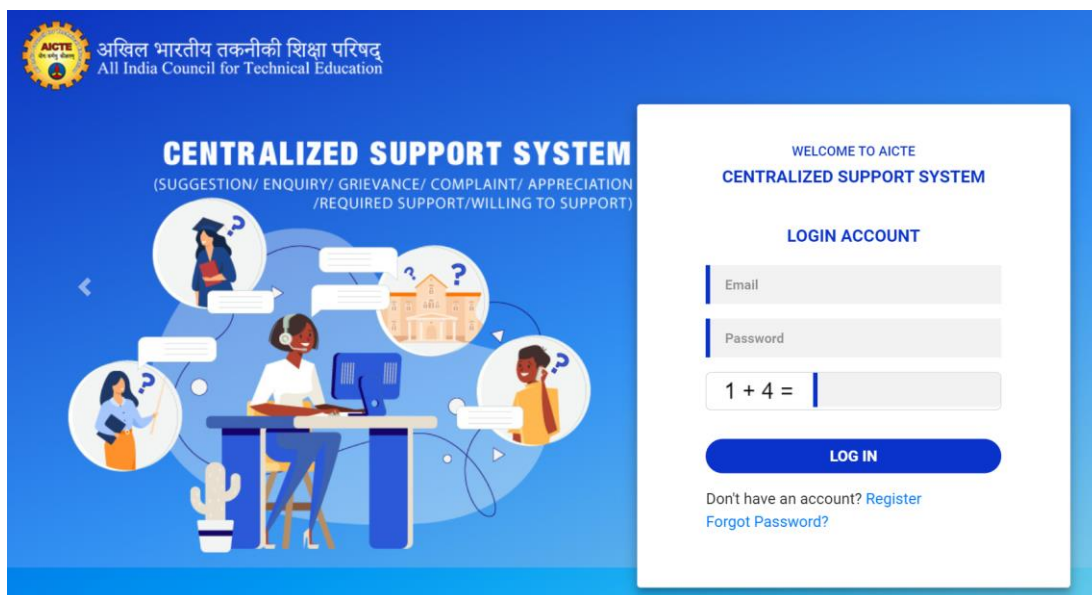
Speaking on the occasion, Professor Anil D. Sahasrabudhe, Chairman, AICTE said, "AICTE Centralized Support System is a big step towards ease of doing business, it will benefit every stakeholder, including faculty members, students and all citizens. It is about holistic improvement of the system. When it comes to higher education, there are major stakeholders and AICTE is trying to solve all the queries and simplify the process so as to reduce the burden on the stakeholders and institutions. Students will also be benefited as one can register and clear their doubts and give their suggestions for improvement. This AICTE support system can be used for all types of AICTE activities like distribution of scholarships. This will help the institutions to get the information related to getting approvals, project grants and other interventions. The portal has been designed in such a manner, that the queries will be sent directly to the concerned official and reply will be given in 72 hours. Efforts will also be taken to implement chat bot & AI based system to enhance the stakeholder's engagement with quick response". He also placed on record his appreciation for the back end team from Larsen & Toubro Infotech for the development effort.

Professor M.P. Poonia, Vice Chairman, AICTE said. "The principle of a light but tight regulatory system can revolutionize the educational sector. It is very essential to reduce the compliance burden and at the same time enhance the ease of doing business. We expect our stakeholders to not only utilise this mechanism to resolve their grievances but also share their comments & suggestions to enable AICTE to improve upon its functioning. Our aim is to provide technical education to all, and that is our ultimate goal."

“I firmly believe that AICTE Centralized Support System (CSS) has full potential to resolve all queries and complaints related to technical education of our country. I feel that the suggestions received through this CSS will help in improving the system. AICTE is working hard & implementing several steps to improve the quality of technical education in a very transparent manner,” said Professor Rajiv Kumar, Member Secretary, AICTE.

Other officers of AICTE Lt. Col. Kailash Bansal, Director and Mr Manoj Singh, Assistant Director were present during the launching webinar. Vote of thanks for the event was delivered by Dr. Ravindra Kumar Soni, Advisor, AICTE.

The weblink for the portal is <https://css.aicte-india.org/login>



Centralized Support System launched by Prof Anil D. Sahasrabudhe on 15 Dec 2021.

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